

Hospitality Team Member Level 2 **End Point Assessment Process**

The learner will be assessed to the apprenticeship standard using four complementary assessment methods. The assessment is synoptic, i.e. takes a view of the overall performance of the learner in their job.

Babcock Assessments offers all pathways for the Hospitality Team Leader Standard The assessment activities will be completed as follows:

On-demand test

- 2 hour on-demand multiple choice test
- Covers the core and relevant specialist function
- Scenario based questions
- Externally set and marked

Practical observation

- 2 hour observation of the learner in the working environment
- Observation can be split into two 1 hour observations
- Shows learner covering a range of tasks in their specialist function

Business project

- Project to look at an opportunity/challenge/idea to make an improvement to the business
- Researched, written up and submitted to Independent End Point Assessor
- Summary of project presented to Independent End Point Assessor during professional discussion assessment

Professional discussion

- 40 minute structured discussion
- Led by the Independent End Point Assessor

Completion

Independent End Point Assessor confirms that each assessment element has been completed. The overall grade is determined by the Independent End Point Assessor based on the combination of performance in all assessment activities.

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Hospitality Team Member Level 2 **End Point Assessment Delivery Model**

Months 1 – 12

Learner is recruited onto

Contractual agreement for EPA between employer/training Assessments

Babcock Assessments entered onto ILR by provider

Learner details sent to **Babcock Assessments**

2 hour Workplace Observation of learner by Babcock Assessments appointed Independent **End Point Assessor**

Provisional result given to learner, followed by confirmed grade

Learner Induction

Provisional result given

to learner, followed by

confirmed grade

Learner submits

discussion

and Development delivered by employer/ training organisation provided by Babcock

2 hour MCT Invigilated by Babcock Assessments appointed Invigilator

completed business project to Independent End Point Assessor. Independent End Point Assessor will review project ready for summary learner will give during professional

Assessments

Apprenticeship Learning

Independent End Point Assessor will communicate content which will be the focus

of professional discussion

Preparation for EPA

Before and during month

- Mock MCT
- Learner will start **Business Project Proposal**

Babcock Assessments will provide practice material and templates

Planning meeting between Babcock Assessments appointed Independent End Point Assessor, learner and employer

Independent End Point Assessor signs off business project proposal

Learner commences business project

Gateway meeting training organisation

· Completion of

- readiness for end point assessment documentation
- proposal
- Review and submission of business operations
- Submission of Level 1 Maths and Level 1
- English tests being

40 minute Professional Discussion which will include learners summary of business project

Babcock Assessments will provide Independent **End Point Assessor**

Final EPA grade will be communicated from **Babcock Assessments** to employer

Provisional result given to learner, followed by confirmed grade

Babcock Assessments claims final **Apprenticeship** certificate

Key:

ON-PROGRAMME

GATEWAY

END POINT ASSESSMENT