# Coupa Supplier Portal (CSP) Supplier Actionable Notification (SAN/Email)



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# Purchase Order Overview (SAN)





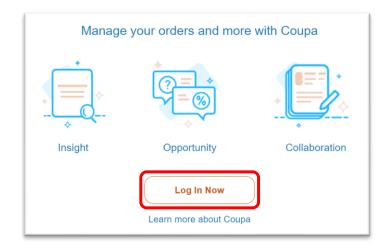


Your PO email address will be assigned to your supplier record in Coupa. When Babcock requestors order something from you, a Purchase Order with actionable buttons will be sent to your email address.

Click into the email and you can see the Order Summary and actionable options at the top.

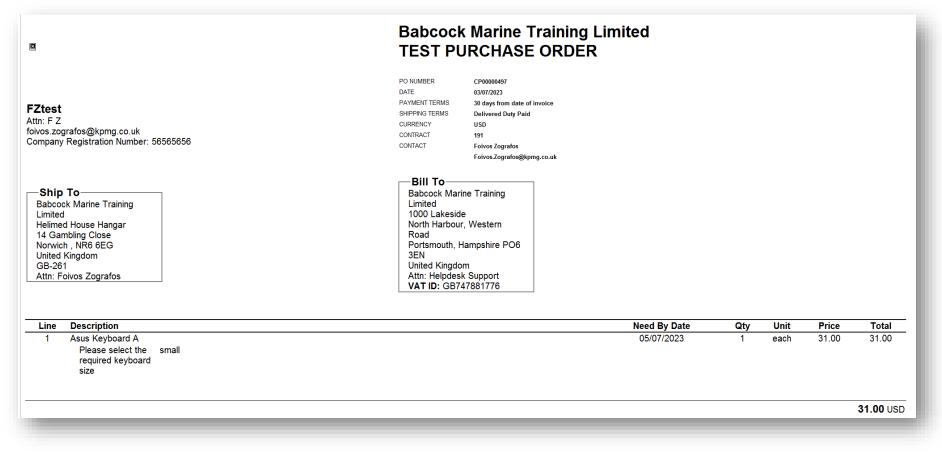
Scroll down, the "Log In Now" button allows you to login to or create a Coupa Supplier Portal (CSP) account. Please reference to CSP training deck on how to set up your CSP account.

babco	ck
Babcock M #CP00000	Narine Training Limited Purchase Order 1497
Order Su	Immary
Date	03/07/2023
PO Total	31.00 USD
Delivery Terms	DDP
Payment Terms	030K
Contact	Foivos Zografos Foivos Zografos@kpmg.co.uk
Manage (	Order Create Invoice
	Orders details below



#### Overview (2/2)

Keep scrolling down in the email, you can find the order details as well as open and download the "**PDF order**" at the bottom.



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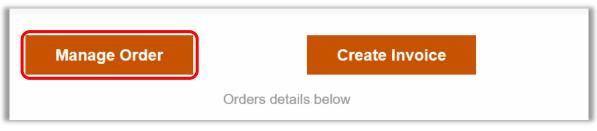




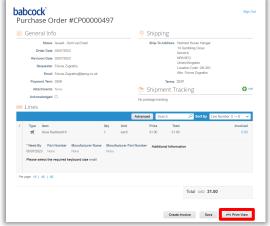


#### Manage Purchase Orders (1/4)

Click the "Manage Order" button in the PO email and a new page of the purchase order will be opened you
can view the full PO here



Click on the "Print View" button at the bottom to view, save and print the PDF version of the PO. Babcock's PO T&Cs can be found in the print view



#### Manage Purchase Orders (2/4)

- Click the "Acknowledged" check box under the General Info section at the top to confirm receiving PO
  - Please only acknowledge if there is no issues otherwise please go back to Babcock about the PO.

🔅 General Info		💛 Shippir	Ig	
Status     Issued - Sent via Email       Order Date     03/07/2023       Revision Date     03/07/2023       Requester     Foivos Zografos       Email     Foivos Zografos@kpmg.co.uk       Payment Term     03/05			Idress         Helimed House Hangar           14 Gambling Close         Norwich           NR8 6EG         United Kingdom           Location Code: GB-261         Attr. Foixos Zografos           Terms         DDP	
Attachments None			ent Tracking	Add
Acknowledged		No package trackir		
Lines		Advanced Sear	ch 🔎 Sort by Lir	ne Number: $0 \rightarrow 9$ 🗸
1 Type Item	<b>Qty Unit</b> 1 each	Advanced Searce Price 31.00	ch P Sort by Lin Total 31.00	ne Number: 0 → 9 Invoiced 0.00
1 Type Item	1 each	<b>Price</b> 31.00	Total	Invoiced
1 Type Item Asus Keyboard A Need By Part Number Manufacturer Narr 05/07/2023 None None	1 each	<b>Price</b> 31.00	<b>Total</b> 31.00	Invoiced

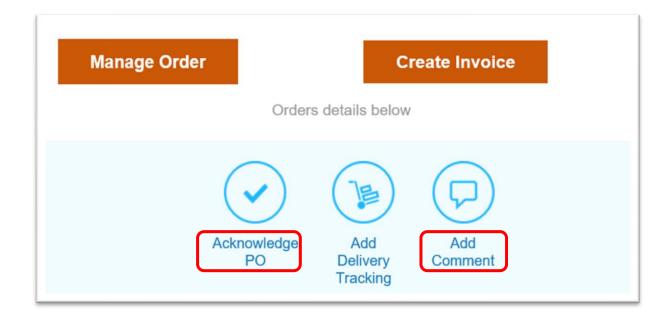
#### Manage Purchase Orders (3/4)

- To add a comment, scroll down to the bottom of the PO page and enter comments in the Comments section
  - To send the notification to a user, type "@name" and an automatic lookup list will be displayed
  - You can also attach files or URLs in the Comments section
  - Then click "Add Comment" to add a comment to the PO

Comments	Mute Comments 🗸
Enter Comment	
Add File I URL	11
Send comment notification to a user by typing @name (ex. @JohnSmith)	
	Add Comment

#### Manage Purchase Orders (4/4)

- You can also complete the actions via the actionable buttons in the PO emails directly.
  - "Acknowledge PO"
  - "Add comment"



# Invoicing via Supplier Actionable Notification

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# **Invoicing via Supplier Actionable Notification (1/13)**

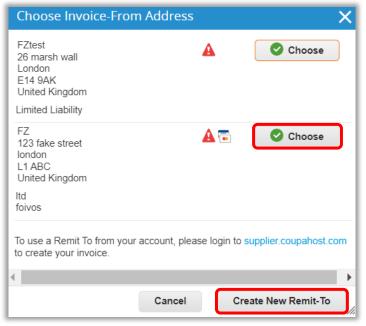
- You can flip the SAN PO into an invoice via the actionable button in the email PO: Create Invoice.
  - Or, via clicking Create Invoice in the new PO window that opens when you view the PO.

🔅 Gen	eral Info			0	Shipping	F			
Rev Pay At	yment Term 030K ttachments None	3		Ŷ	Te	14 Ga Norwi NR6 ( Unite Locat Attn:	8EG d Kingdom tion Code: GB-261 Foivos Zografos		🕂 Add
Ack	nowledged			No	package tracking				
Line:	-				package tracking.		O Southy Th	a Number 0 0	
	s s e Item		,	No p Advan Jnit each			Sort by Lin	Invoi	<b>ced</b>
Line:	e Item Asus Keyboard A d By Part Number	Manufacturer Name None eyboard size small	1 е	Advan	Price 31.00	<b>Total</b> 31.00		Invoi	
Lines	<ul> <li>Item Asus Keyboard A</li> <li>By Part Number</li> <li>None</li> </ul>	None	1 e Manufactu	Advar Jnit each	Price 31.00	<b>Total</b> 31.00		Invoi	

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# Invoicing via Supplier Actionable Notification (2/13)

A new tab of the invoice template with the PO information will appear. If this is the first time you have used SAN to create an invoice, there will be a pop up window which asks you to "**Create New Remit-To**". Click it and you can add Remit-to Address information. Alternatively "**Choose**" an existing address.



# **Invoicing via Supplier Actionable Notification (3/13)**

- Complete the Remit-To Address information:
  - Company Information
  - Address
  - Tax Registration
  - Banking information

Enter a new addres		×
	to make it available on invoices to specify the details e paid. The Remit To name helps when creating	•
Company Informati	on	
Supplier	FZtest	
* Country/Region	United Kingdom 🗸	
* Registered company legal name	Company x	
* Type of Company	limited	
	Must be present on United Kingdom compliant invoice	
Board of Directors		

• Scroll down and click "Create and Use". A pop up window will then ask you to accept the Coupa Einvoicing Terms of Use before preceding with the invoice creation.

		•
Cancel	Create and Use	

# **Invoicing via Supplier Actionable Notification (4/13)**

- Click "Terms of Use" to read the Coupa terms of using Coupa to send compliant invoices. Click "I Accept" to accept the Terms of Use
  - This is mandatory to accept before creating and issuing electronic invoices via Coupa



For Coupa compliant e-invoicing countries: From a VAT perspective, this means that the PDF generated by Coupa is your legal invoice (and Babcock's evidence for VAT recovery). You must archive this invoice in line with your legal retention periods and requirements. Please do not attach (or issue to Babcock) an invoice from your system if the "Image Scan" field is not marked as mandatory, after signing up to these terms. Please refer to Appendix for Coupa compliant e-invoicing country list. For non-Coupa compliant e-invoicing countries, the "Image Scan" field will be mandatory and you will need to attach a copy of an invoice generated from your system. The document you attach will be the invoice supporting your sale to Babcock. Coupa E-Invoicing is designed to enable compliance with regulatory requirements imposed on sending / receiving electronic invoices by the respective tax jurisdictions in the aforementioned supported countries.

# **Invoicing via Supplier Actionable Notification (5/13)**

• Your Remit-To address will be automatically filled in the From section at the header level of the invoice. Pick the correct "Supplier VAT ID" from the drop down if you have multiple

<b>babcock</b> Create Invo	ice Create		Sign Out
🔅 General Infe	D	🥺 From	
* Invoice #		* Supplier	FZtest
* Invoice Date	dd/mm/yyyy	* Supplier VAT ID	GB123456789 🗸
* Payment Term	030K	* Invoice-From Address	
Date of Supply	dd/mm/yyyy 🛗		street 1 London
* Currency	USD 🖌		s United Kingdom
Delivery Number			limited
Status	Draft	* Remit-To Address	Company x 🔎
Shipping Term	DDP		street 1 London
Image Scan	Choose File No file chosen		s United Kingdom
Supplier Note		* Ship-From Address	Company x 🔎 Street 1 London
Attachments 🕧 Cash Accounting	Add File   URL   Text		s United Kingdom
Margin Scheme		🔗 То	
* Exchange Rate ()		Customer	Babcock International - Development Environment
Exchange Rate 😈		* Bill-To Address	Cavendish Nuclear Limited 1000 Lakeside North Harbaur, Western Road Portsmouth Hampshire PCI0 3EN United Kingdom
		* Buyer VAT IDVAT	GB747881776 🖌
		* Ship To Address	Helimed House Hangar 14 Gambling Close Norwich NR8 6EG United Kingdom Location Code: GB-261

# Invoicing via Supplier Actionable Notification (6/13)

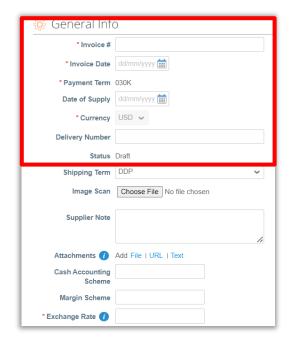
- If your "Invoice-From Address," "Remit-To Address" and "Ship-From Address" are different, you can add multiple addresses by clicking on any of the magnifying glass icons and "Create New Remit-To".
- If you make a mistake after saving a Remit-To info, you cannot change it. You have to "Create New Remit-

<b>To"</b> .	* Supplier FZtest	Choose Invoice-	From Address	×	Choose Ship from address	
	* Supplier VAT ID GB123456789 * Invoice-From Address Company x street 1 London	Blue Sky Limited GB Market Street 1007 Manchester M1 7QQ United Kingdom Limited	1	Choose	Blue Sky Limited GB Market Street 1007	Choose cently Used
	s United Kingdom limited	Blue Sky Limited UK UK01 MTC HOUSE SALFORD M2 3UU United Kingdom Limited	<b>•</b>	Choose	Limited To use a Remit To from your account, please login to supplier.co to create your invoice.	upahost.com
	* Remit-To Address Company x street 1 London s United Kingdom	Blue Sky Limited Mano UK02 St Peter's Square floor Manchester M2 7YY United Kingdom Limited	1.	Choose	Cancel Create New	Remit-To
	* Ship-From Address Company x street 1 London S United Kingdom	Blue Sky Limited Mano UK03 Blacktriars Road #11 Manchester M3 8UU United Kingdom Limited	Cancel	Create New Remit-To		

• Slide 13-17 are only required the first time an invoice is created by the supplier. Once set up, these will not need to be repeated.

# **Invoicing via Supplier Actionable Notification (7/13)**

- Complete header level required fields and non-mandatory fields as needed at General Info section:
  - Invoice number: enter the invoice number generated in your own ERP system.
  - Invoice Date: Set automatically at time of submission.
  - Payment Terms: These are the payment terms from the PO.
  - Currency: This is the currency from the PO.
  - Delivery Number: Provide if applicable.
  - Status: current status of this invoice.



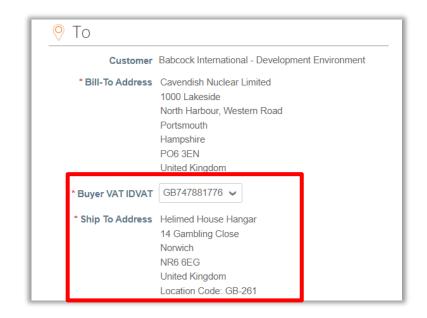
## **Invoicing via Supplier Actionable Notification (8/13)**

- Complete header level required fields and non-mandatory fields as needed in General Info section:
  - Image Scan: Do NOT attach a copy of your invoice from your system, as per the Terms of Use agreed, Coupa will
    issue the legal invoice on your behalf.
  - Supplier Note: Enter any notes for Babcock
  - Attachments: Attach supporting documentation; all types of attachments are supported.
  - Cash Accounting Scheme & Margin Scheme: Leave blank if not relevant.

🔅 General Inf	C
* Invoice #	
* Invoice Date	dd/mm/yyyy
* Payment Term	030K
Date of Supply	dd/mm/yyyy
* Currency	USD 🗸
Delivery Number	
Status	Draft
	000
Image Scan	Choose File No file chosen
Image Scan Supplier Note	Choose File No file chosen
Supplier Note	
Supplier Note	
Supplier Note Attachments () Cash Accounting	

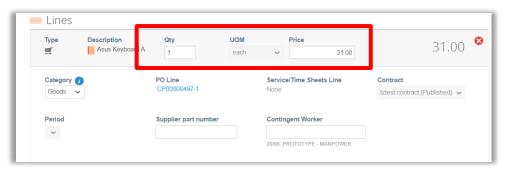
# **Invoicing via Supplier Actionable Notification (9/13)**

- Complete header level fields To:
  - The information under the To section at the invoice header are flipped from the PO.
  - Refer to the Tax Guidance section for instructions on VAT ID and Babcock VAT ID



# Invoicing via Supplier Actionable Notification (10/13)

• Complete line level information. Here you may edit the "Qty" or "Price" if you are sending a partial invoice.



- Taxes: Add a "**VAT Rate**" for each line level item. VAT rates available will be driven by your invoicing country.
- Tax Reference: For the "Reverse Charge" tax rate, Coupa will require you to enter a relevant reference or any indication for these items to indicate that Babcock is required to account for any VAT due.

VAT Rate	VAT Amount	Tax Reference	
~	0.00		20.0
			5.0%



# **Invoicing via Supplier Actionable Notification (11/13)**

- Scroll down and complete invoice summary information. Here you may add any agreed "Shipping" and "Handling" charges which have not already been included in the line item price for the goods on the invoice
- You will need to add "VAT" to Shipping charges if applicable. The VAT rate applied should match the VAT rate applied to the goods being shipped on this invoice

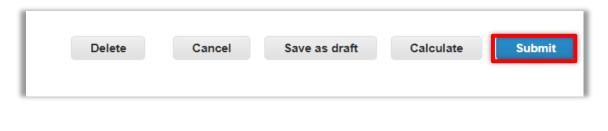
Shipping					
VAT		~			0.000
	Tax Reference		er a tax reaso	n description.	
Handling					
rianding					
VAT		~			0.000
	Tax Reference				

- Then click on Calculate to work out the new total on the invoice
- If you want to save the invoice for later, click "Save as draft"



# Invoicing via Supplier Actionable Notification (12/13)

• If you are ready to submit the invoice, click Submit and then click Send Invoice in the pop-up window





 To add a comment for Babcock, enter your comment in the Enter Comment box and then click Add Comment



# **Invoicing via Supplier Actionable Notification (13/13)**

 The Invoices page will open up with all your invoice status with that same Babcock "PO". You can also find the invoice instructions from Babcock on the top at the Instructions From Customer field

	national Group and al	l its subsidiaries i	s committed to pay	y all suppliers on tin	ne, every time. To allow us to pro	cess and pay your invoices	to the agree
	11		1		ck invoice requirements. Details		
	how to contact us for abcockinternational.co			blier Information wel	b page. Please copy and paste th	te link below into your brow	ser to acces
_reate i	nvoices 🕖						
Create Inv	Dice from PO Cr	reate Invoice fro	m Contract	Create Blank Invo	create Credit Note		
					View table x	🗸 🖍 Search	
Invoice #	Created Date 🔺	Status	PO #	Gross Total	Unanswered Comments	Dispute reason	Actions
None	04/07/2023	Draft	CP00000497	31.00 USD	No		10
None	04/07/2023	Draft	CP00000497	31.00 USD	No		10
None	06/07/2023	Draft	CP00000497	31.00 USD	No		10
None	06/07/2023	Draft	CP00000497	31.00 USD	No		10
None	06/07/2023	Draft	CP00000497	31.00 USD	No		10
None	06/07/2023	Draft	CP00000497	31.00 USD	No		10
None	06/07/2023	Draft	CP00000497	31.00 USD	No		/ 8
None	06/07/2023						
	06/07/2023	Draft	CP00000497	31.00 USD	No		10

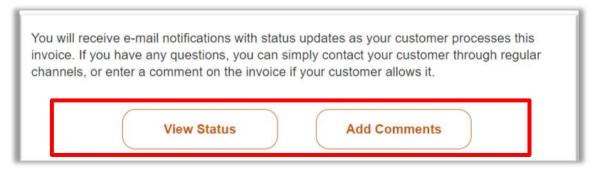
# SAN Invoice Status Notifications





#### **SAN Invoice Status Notifications (1/3)**

- You will be notified of the status change of your invoice via email if you ticked the checkbox for email updates when you submitted the invoice.
- Click into the email, you can choose to "View Status" or "Add Comments" to. Add Comments works the same way as PO and Invoice Comments.



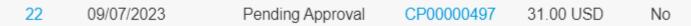
- Click View Status
  - A new page will open with the Status of all your invoices against the same PO that you flipped the invoice from

## **SAN Invoice Status Notifications (2/3)**

- When an invoice gets approved, you will receive an email notification. Should you wish to, you may click and open the email.
- Then click on "View invoices"



You can then see all the invoices against that PO. Click on the approved invoice.



- Then a new internet page will open with the print view of your invoice. It would be your legal invoice, if the invoicing country is one of the Coupa compliant e-invoicing countries.
- Click on download at the top, you will be able to download the legal invoice for archiving.

#### **SAN Invoice Status Notifications (3/3)**

You can then see all the invoices against that PO. Click on the approved invoice.

- Then a new internet page will open with the print view of your invoice. It would be your legal invoice, if the invoicing country is one of the Coupa compliant e-invoicing countries.
- Click on download at the top, you will be able to download the legal invoice for archiving.

Invoice	Invoices							
Instructions	Instructions From Customer							
information ent be found on ou Create It	Kingfisher is committed to pay all suppliers on time, every time. To allow us to process and pay your invoices to the agreed payment terms, please ensure all information entered is correct, and in line with the KF invoice requirements. Details of these requirements, as well as information on how to contact us for support, car be found on our Supplier Information web page. Please copy and paste the link below into your browser to access. Link: https://www.kingfisher.com/en/index.html Create Invoice from PO Create Invoice from Contract Create Blank Invoice Create Credit Note							
					View All	✓ Search	Q	
Invoice #	Created Date	Status	PO #	Gross Total	Unanswered Comments	Dispute reason	Actions	
INV458-2	11/04/2022	Approved	BQ10000458	4,332.00 GBP	No			
None	11/04/2022	Draft	BQ10000458	3,600.00 GBP	No		/ 😣	
None	11/04/2022	Draft	BQ10000458	3,600.00 GBP	No		× 😣	
None	11/04/2022	Draft	BQ10000458	3,600.00 GBP	No		/ 😣	
Per page 15	45   90							

Invoice #IIN	/458-2			
🔅 General Info		🔗 Bill To & Ship To		GE 🏈
Invoice #	INV458-2	Supplier	Blue Sky Limited	
Invoice Date	11/04/2022	Invoice From	,	
Payment Term	None	Market Street 1007 Manchester M1 7QQ		
Delivery Date	11/04/2022			
Currency	GBP		United Kingdom	
Delivery Number	None	Type of Company	Limited	
Status	Approved	Remit To	Blue Sky Limited GB	
Shipping Term	None		Market Street 1007 Manchester	
Legal Invoice	download		M1 7QQ	





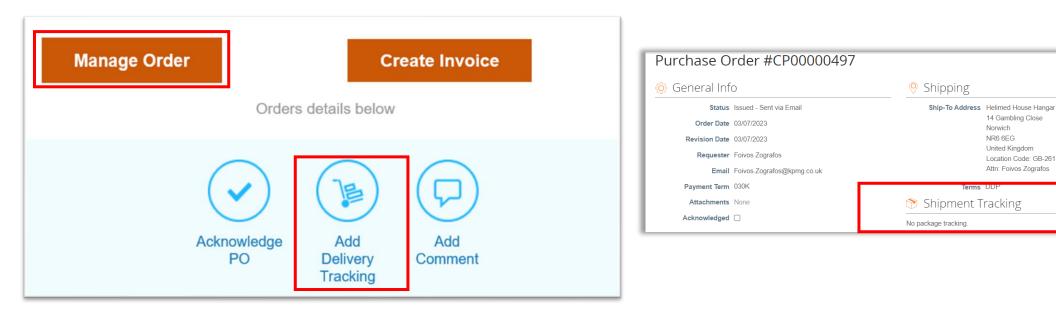




## Additional Actions via SAN (1/2)

If you wish to provide shipping information for this entire PO. Click on "Add Delivery Tracking" from your SAN Purchase Order email and a new page will be opened.

Or, you can click on "Manage Order" and in the new tab with the PO, click on "Add" at "Shipment Tracking" section.



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## Additional Actions via SAN (2/2)

A Create Shipment Tracker window will pop. Enter Tracking Number and select a Carrier from the drop down list. Put a Note for the requester if needed.

- Click "Save"
- "Shipment Tracking" will be added to the PO

Create Shipment Tracker	×	Tracker #352 has been added!		×
		🔅 General Info		
		Status Issued - Sent via Email	Ship-To Address Helimed House Hangar	
Enter tracking number for entire PO. To ship PO	) partially, create ASN.	Order Date 03/07/2023	14 Gambling Close Norwich	
		Revision Date 03/07/2023	NR6 6EG	
* Tracking Number		Requester Foivos Zografos	United Kingdom Location Code: GB-261	
		Email Foivos.Zografos@kpmg.co.uk	Attn: Foivos Zografos	
* Carrier	~	Payment Term 030K	Terms DDP	
		Attachments None	Shipment Tracking (1)	🔂 Add
Note		Acknowledged	352	8 /
			EXPRESS Status Error	
	1		⊿⊘	
	Cancel			









#### **Guidance on choosing the correct supplier VAT ID**

Supplier VAT ID: Your VAT ID in the legal invoice that Coupa creates on your behalf will be driven from your Remit to Address setup in CSP.

Therefore, if your business is VAT registered in multiple countries you need to ensure that you set up the correct VAT ID against each remit to address in Coupa.

Please see below some high-level guidance on selecting the correct VAT ID.

Where VAT is applicable	Where VAT is not applicable
<ul> <li>If you are charging VAT on your supply (including VAT at a reduced or zero-rate):</li> <li>Your VAT ID should match the country where VAT is being charged (for example, if you have imported goods into the UK and you will charge UK VAT, then please put your UK VAT ID)</li> </ul>	<ul> <li>If you are not charging VAT:</li> <li>If goods are being supplied to a customer located in a different country, your VAT ID (if applicable) normally matches the country where the goods are being shipped from</li> <li>If services are being provided, your VAT ID country will normally match the country where your establishment providing the services is located</li> <li>If you are not sure of the correct VAT ID to use for your supply, seek help from your tax team or the local tax authorities as appropriate.</li> </ul>

#### Information is still under review and subject to change

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#### **Guidance on choosing the correct VAT rates**

You should ensure that the correct VAT is charged on your invoice. The VAT rates that are available to choose in CSP when you create invoices are driven by your invoicing country.

Please ensure that there is only one applicable VAT rate per purchaser order line, for example, 20% or 5%. Where you are supplying items where different VAT rates are applicable to the same PO line, please split these onto multiple invoices.

If a shipping charge has been agreed and is not included in the price of your goods, please enter this at the invoice header/summary level and put the appropriate VAT against them. The VAT rate for the shipping charge should be the same as that applied to the goods being supplied on the invoice.

Please note that there are 3 different "Zero" tax treatments in Coupa and each have different meanings. Please see below compliance requirements for them on invoices.

- a) <u>Zero rated transactions:</u> These are transactions which are subject to VAT, but the VAT rate is 0%. Please note that Coupa will require you to add a "relevant reference or any indication" to show why these goods are zero rated (e.g. VAT zero-rate: International freight).
- b) <u>Exempt transactions:</u> These are transactions that are exempt from VAT. Please note that Coupa will require you to add a "relevant reference or any indication" to show why these goods are Exempt (e.g. VAT Exempt: Insurance).
- c) <u>Self-accounted VAT (reverse charge)</u>: These are transactions where Babcock is liable to self-account for any due tax. This typically relates to exported services but may apply to specific types of goods supplied in the UK. Please add the reference "Reverse Charge or locally required text" to indicate that the reverse charge is applicable.



### **Coupa Compliant E-Invoicing Country List**

Coupa compliant e-invoicing country list	Coupa compliant e-invoicing country list	Coupa compliant e-invoicing country list
Australia	Hong Kong	Norway
Austria	Hungary*	Pakistan*
Bahrain	India	Poland
Bangladesh*	Ireland	Romania
Belgium	Italy	Saudi Arabia
Brazil*	Japan	Serbia
Bulgaria	Latvia	Singapore
Canada	Lithuania	Slovakia
Colombia*		Slovenia
China*		South Africa
Croatia	Malaysia	South Korea*
Czech Republic	Malta	Spain
Denmark	Mexico	Sweden
Estonia	Montenegro	Switzerland
Finland	Myanmar*	United Arab Emirates
France	Namibia	UK
Germany	Netherlands	USA
Greece	New Zealand	

#### Notes

#### List correct as of 05/2023

\* Validation only invoice - Invoice content checks; Coupa does not create the legal invoice on behalf of the supplier; No support for digital Classification:UNCLASSIFIED signatures and Trustweaver archiving.



