



Babcock LGE Service Department

Babcock's LGE business is a world-leading provider of cargo handling and fuel gas supply systems for the liquefied gas markets. Our environmentally-focused technologies improve efficiency and enhance performance; delivering value to customers throughout the vessel's lifetime.

Babcock LGE Service Department delivers a dedicated, owner-focused approach to ensure your vessel's systems operate at peak performance throughout the life of the vessel. Combining deep operational insight with in-house design expertise and close alignment with OEMs, our experienced team works proactively to minimize downtime and drive sustained operational efficiency.

Through-Life Support:

Dedicated team ensuring maximum uptime across all systems, and prolonged operations at maximum performance.

In-Service Visits:

Experienced Service Engineer support available from key global locations (Asia, Middle East, USA, Europe).

Help at hand:

Around the clock troubleshooting and support from our experienced global network of service professionals.

Remote Monitoring / Plant Performance:

Ability to remotely monitor plant performance in near-real time from Babcock LGE Service Department, and Owner shore-side via our online platform.

Dry Dock Support:

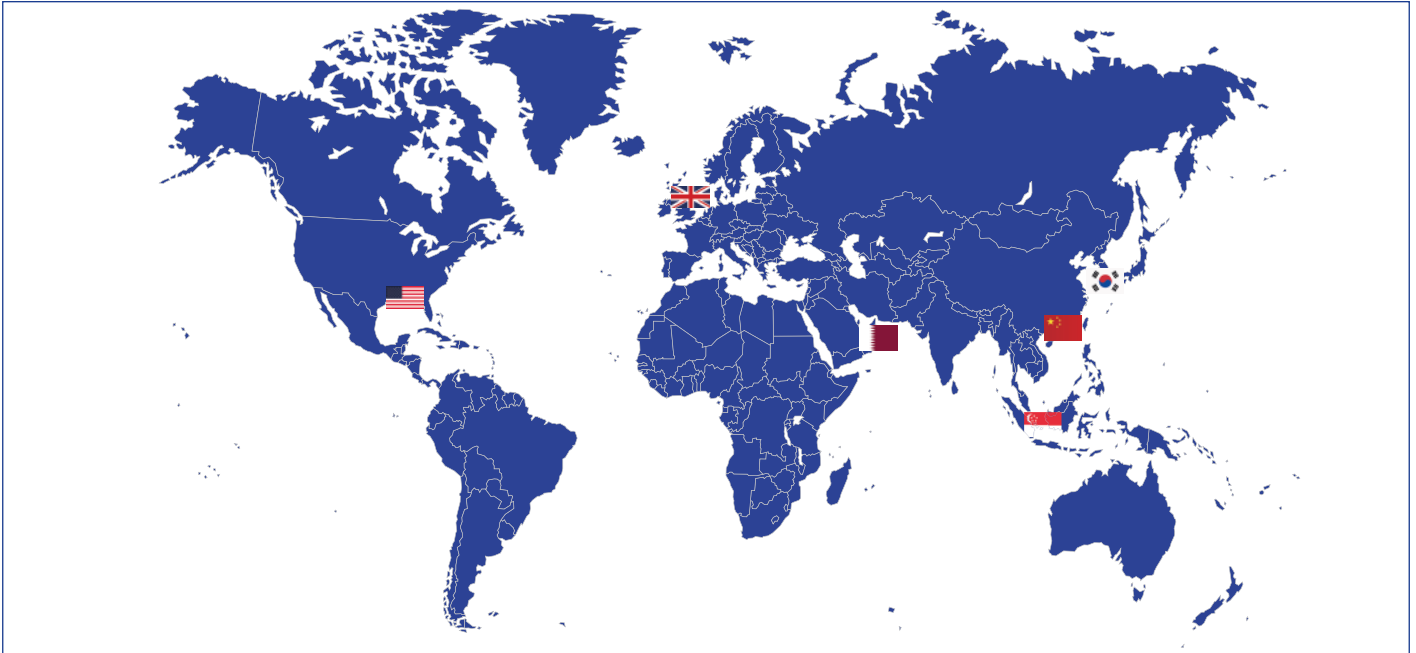
Tailored Dry Dock support packages, supporting essential and proactive maintenance / upgrades.

Training:

Online, and in-person, training availability to enable safe and efficient plant operation.

Service Engineer Availability

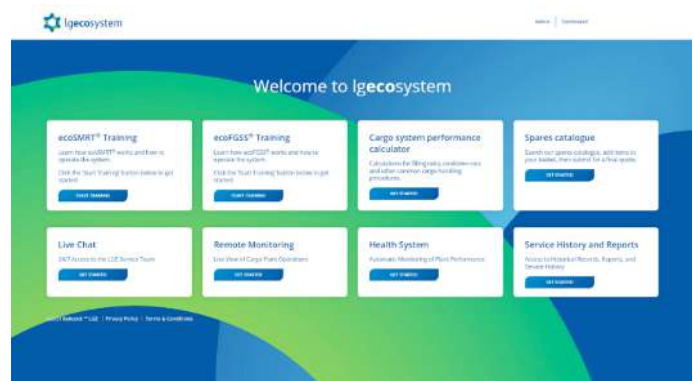
Recognising the importance of supporting the in-service fleet, Babcock LGE have established a number of satellite service teams positioned at strategic locations globally. With dedicated teams in Singapore, USA, Middle East, Korea, China and Europe, and supported from our UK Head Office and wider OEM network as needed, we are well placed to support the needs of the fleet.



Igecosystem® - online ship owner portal

Babcock LGE have developed a dedicated online platform for supporting Owners in service; Igecosystem®. This platform can be used to monitor ship performance by both Babcock LGE and ship owner shore side personnel, request support and secure additional spare parts as required. Other Igecosystem® services include:

- System Remote Monitoring
- System Health Check / Performance
- Live Chat functionality to our Service Dept
- LPG Operations Simulator
- Online Training
- Spare Parts catalogue
- Vessel maintenance history records
- Product technology bulletins



Contact us:

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